

Code of Conduct



CMC Staff and Volunteers

Christchurch Music Centre staff and volunteers have a great opportunity to be a positive role model and help build an individual's confidence.

Staff and volunteers are expected to:

- Ensure the safety of all children by providing effective supervision
- Consider the wellbeing and safety of participants.
- Treat all young people equally, fairly and ensure they feel valued.
- Encourage all children not to discriminate on the grounds of religious beliefs, race, gender, social classes or lack of ability.
- Not allow any rough or dangerous play, bullying, or the use of bad language or inappropriate behaviour.
- Be positive, approachable and offer praise to promote the objectives of CMC at all times.
- Not let any allegations of abuse of any kind or poor practice to go unchallenged or unrecorded. Incidents and accidents to be recorded in the line with the club's procedures. Parents will be informed.
- Administer minor first aid in the presence of others.
- Maintain confidentiality about sensitive information.
- Respect and listen to the opinions of young people.
- Be a role model, displaying consistently high standard of behaviour and appearance (disciplined/committed/time keeping), remembering children learn by example.
- Make attendance at CMC rehearsals and performances a fun, enjoyable and learning experience.

Staff and volunteers have the right to:

- Support in the reporting of suspected abuse or poor practice and have access to professional support services if needed.
- Be treated fairly and equitably by CMC.
- Be protected from abuse by children/youths, other adult members and parents.
- Not to be left vulnerable when working with children.

Code of Conduct



Parents / Carers

As parents you are expected to:

- Positively reinforce your child and show an interest in their chosen activity.
- Do not place your child under pressure or push them into activities they do not want to do.
- Deliver and collect your child punctually before and after sessions/matches/the event.
- Detail any relevant medical concerns or conditions pertaining to their child on the registration/consent form. Any changes in the state of the child's health should be reported to CMC.
- Ensure that your child understands their code of conduct.
- Pay CMC membership fees promptly.

As a parents/carers you have the right to:

- Be assured that your child is safeguarded during their participation in CMC.
- Be informed of problems or concerns relating to your children.
- Be informed if your child is injured.
- Have your consent sought for use of photography.
- Contribute to decisions within CMC.
- Have any concerns about any aspect of your child's welfare listened to and responded to.

Code of Conduct



Children and young people

Christchurch Music Centre is fully committed to safeguarding and promoting the wellbeing of all its members. CMC believes that it is important that members, tutors, administrators and parents associated with CMC should, at all times, show respect and understanding for the safety and welfare of others. Therefore, members are encouraged to be open at all times and to share any concerns or complaints that they may have about any aspect of the club with **Andrew Thorne (CMC Chairman) or Polly Philips (CMC Music Director)**

Christchurch Music Centre should offer a positive experience for children and young people where they can learn new things in a safe and positive environment.

As a member of CMC, you are expected to abide by the following junior code of practice:

- Be friendly and particularly welcoming to new members.
- Be supportive and committed to helping other members.
- Respect the decisions, directions, guidance and requests of the Music Director at all times.
- Report inappropriate behaviour
- Play fairly and be trustworthy
- Take care of equipment owned by CMC and the rehearsal venue.
- Make CMC a **fun** place to be
- Refrain from the use of bad language or racial/sectarian references. This includes bullying using new technologies like chat-rooms or texting.
- Keep to agreed timings for rehearsals and performances.
- Refrain from using mobile phones or other electronic devices during rehearsals and performances.

Children / Young People have the right to:

- Be safe and happy in their chosen activity.
- Be respected and treated fairly.
- Enjoy your music in a protective environment.
- Be protected from abuse by other member or outside sources.
- Participate on an equal basis, appropriate to their ability.
- Ask for help.
- Have any concerns taken seriously and acted on.